



R.L.P. Securities Private Limited.

Corporate Member – NSE, BSE, MCX. DP - CDSL.
SEBI Regn. NO: INZ000166638.DP: IN-DP-224-2016.



Policy on Facility for voluntary freezing/ blocking the online access of the trading account on account of suspicious activities. (As per requirements of SEBI Circular No. SEBI/HO/MIRSD/POD-1/P/CIR/2024/4 dated January 12, 2024)

In case any client availing Internet Trading observes any suspicious activity in his/her trading account, he/she should immediately send a request for voluntary freezing/ blocking the online access of trading account from their registered e mail ID/Mobile Number to the e mail ID stoptrade@rlpsec.com and SMS the message to +91 9347073369.

On receipt of such a request, after validating the credentials and authentication of the message by verifying the source of receipt of request from the client's registered e mail ID / Mobile Number and other means of communication as may be decided by the regulators from time to time by 2 factor Authentication, The online access of the Trading Account shall be frozen/blocked within 15 minutes in case the request is received during the trading hours and within 15 minutes before the start of trading / before the start of the next trading session in case the request is received after the trading hours and 15 minutes before the start of the trading, after simultaneously cancelling all the Pending Orders. The limitation of 15 minutes blocking time starts from the completion of our validation.

This facility is only in case any suspicious trading and our satisfactory validation on the genuineness of the request.

Post freezing/blocking, the communication on freezing/blocking and cancellation of the pending orders shall be intimated on the designated registered e mail Id/SMS on Mobile number along with the details of open positions (if any) along with contract expiry information within one hour from the freezing/blocking of the trading account.

All such frozen/blocked shall be re-enabled the online access of trading account only after carrying out necessary due diligence including validating the client request and unfreezing / unblocking the online access of the trading account.



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Freezing/blocking is only for the online access to the client's trading account, and there shall be no restrictions on the Risk Management activities and the client can have access to the Offline trading Platform. Such a request for freezing/ blocking does not constitute request for marking client Unique Client Code (UCC) as inactive in the Exchange records.

Such a freezing/blocking Online trading shall not construe the liability of the client on its open positions/Financial Liability and the client shall not dispute on the same.

In case of any dispute, the appropriate records/logs including, but not limited to, request received to freeze/block the online access of trading account, confirmation given for freezing/blocking of the online access of the trading account and cancellation of pending orders, if any, sent to the clients, shall be relied upon.

Review Policy:

This policy may be reviewed as and when there are any changes introduced by any statutory authority or as and when it is found necessary to change the policy due to business needs

Approval Authority:

This Policy was placed before the board and was approved in its Board of Directors meeting held on **26/06/2025**

This policy is as approved by the Board of Directors on **26/06/2025**.